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In Vivo Feedback Predicts Parent Behavior Change in the Attachment and Biobehavioral Catch-up Intervention

EB Caron

Department of Psychological and Brain Sciences, University of Delaware

Kristin Bernard

Department of Psychology, Stony Brook University

Mary Dozier

Department of Psychological and Brain Sciences, University of Delaware

Understanding mechanisms and active ingredients of intervention is critical to training clinicians, particularly when interventions are transported from laboratories to communities. One promising active ingredient of parenting programs is clinicians' in vivo feedback regarding parent-child interactions. The present study examined whether a form of in vivo feedback, in the moment commenting, predicted treatment retention and parent behavior change when the Attachment and Biobehavioral Catch-up (ABC) intervention was implemented in a community setting. Observational data were collected from 78 parent-child dyads (96% mothers; *M* age = 29 years; 81% minority; infants' *M* age = 12 months; 90% minority) across 640 sessions conducted by 9 clinicians (100% female, *M* age = 39; 67% minority) in Hawaii. Parental behavior was assessed with a semistructured play task before and after intervention. Clinicians' in-the-moment feedback to parents was assessed from intervention session videos. Clinicians' frequency and quality of in-the-moment feedback predicted change in parental intrusiveness and sensitivity at posttreatment. Frequency of in-the-moment feedback also predicted likelihood of retention. Hierarchical linear modeling demonstrated strong support for these associations at the between-clinician level, and limited additional support at the within-clinician (i.e., between-case) level. Thus, a hypothesized active ingredient of treatment, in-the-moment feedback, predicted community-based ABC outcomes. The results complement lab-based evidence to suggest that in vivo feedback may be a mechanism of change in parenting interventions. Helping clinicians to provide frequent, high-quality in vivo feedback may improve parenting program outcomes in community settings.

Mechanisms of change and active ingredients of intervention are neglected topics in child psychotherapy research (Kazdin & Nock, 2003) but could provide critical guidance for dissemination and implementation efforts. A wide gap exists between evidence-supported treatments studied in laboratories and the therapy services available in the community (National Advisory Mental Health Council, 2001; President's New Freedom Commission on Mental Health,

2004). Further, on average, evidence-supported treatments perform only somewhat better than treatment as usual in community settings (Weisz, Jensen-Doss, & Hawley, 2006). Community-based underperformance of evidence-supported treatments may be the result of a lack of treatment fidelity, that is, the treatment not being implemented as competently as it was in the laboratory (Hulleman & Cordray, 2009). Alternatively, components of treatment may not operate in community settings as they were designed to in laboratories because the children and families in these settings differ so markedly from the research participants with whom treatments were tested (Weersing & Weisz, 2002). For this

Correspondence should be addressed to EB Caron, Department of Psychological and Brain Sciences, University of Delaware, 108 Wolf Hall, Newark, DE 19716. E-mail: emeade@psych.udel.edu

reason, investigation of how treatment components predict outcomes in community implementation settings is critical to inform dissemination efforts (Fixsen, Naoom, Blase, Friedman, & Wallace, 2005). Specifically, identification of active ingredients of intervention can guide decisions about adaptations to intervention that can be allowed, versus adaptations that change a critical component (Fixsen et al., 2005). Identification of core intervention components can also inform training practices, as focusing on these aspects of intervention when training new clinicians is likely to promote implementation fidelity and treatment success. In this study, we examined whether *in vivo* feedback, a core component of parent coaching interventions, predicted treatment outcomes in community settings.

In vivo feedback is a therapeutic technique used in parenting interventions, in which a clinician supports a parent's engagement in intervention-targeted behaviors by making comments about relevant parent behavior. *In vivo* feedback can be both directive, scaffolding a parent's engagement in targeted behavior, and responsive, responding to a parent's behavior with praise or constructive criticism (Borrego & Urquiza, 1998). *In-the-moment* feedback, a component of the Attachment and Biobehavioral Catch-up (ABC) intervention, is one style of *in vivo* feedback, in which feedback is delivered in families' homes, as parents and children interact during intervention sessions. In ABC, *in-the-moment* feedback is informally integrated with manual-guided discussion and video feedback. Live coaching is another approach to *in vivo* feedback, used in Parent-Child Interaction Therapy (PCIT; McNeil & Hembree-Kigin, 2010), an evidence-supported parent training treatment for children with behavioral problems. In PCIT, clinicians deliver feedback from behind a one-way mirror, via a "bug-in-the-ear" device, as parents interact with their children in the therapy room. *In vivo* feedback has also been used to coach intervention-targeted behavior with parents of children with autism (e.g., Robbins, Dunlap, & Plienis, 1991) and traumatic brain injury (Antonini et al., 2014). Developments in technology have led clinicians to begin conducting *in vivo* coaching sessions with parents via computer-based videoconferencing (e.g., Antonini et al., 2014). Thus, *in vivo* feedback is a component of several parenting interventions, although its style and delivery can differ across interventions.

Preliminary evidence supports *in vivo* feedback as a key ingredient of ABC, PCIT, and other parenting interventions. Meta-analytic work finds that, of 18 identified components of parenting interventions, requiring *in vivo* practice with the parent's own child is one of the strongest and most consistent predictors of improved parenting behavior (Kaminski, Valle, Filene, & Boyle, 2008). Shanley and Niec (2010) experimentally manipulated receipt of *in vivo* coaching sessions in a group of mothers of nonreferred children. Specifically, they examined the impact of two 15-min PCIT-like coaching sessions on positive parenting

skills and found that mothers assigned to the coaching group increased in their frequency of the targeted skills, whereas the skills of the noncoached mothers tended to decline (Shanley & Niec, 2010).

Several studies have examined correlational relationships between frequency of *in vivo* feedback and improvement in parenting behaviors during intervention. Barnett, Niec, and Acevedo-Polakovich (2014) found that PCIT therapists' frequency of responsive feedback in the second or third coaching session of PCIT was associated with parents' frequency of labeled praises with their children during the next coaching session. In a different sample, Barnett et al. (2015) found that PCIT therapists' frequency of responsive feedback in the first coaching session predicted the number of sessions it took parents to attain skill mastery. Meade and Dozier (2012) found that ABC clinicians' frequency of *in-the-moment* feedback in the third session of ABC predicted higher frequency of intervention-targeted parent behavior (i.e., following the child's lead) in the ninth session, even when controlling for the parent's prior level of this behavior. Thus, preliminary evidence suggests that *in vivo* coaching acts as an active ingredient in several parenting interventions.

However, limitations of these studies create a need for additional research on *in vivo* feedback. The Kaminski et al. (2008) meta-analysis examined the effect of *in vivo* practice and not the specific effect of receiving feedback from a therapist during these practice sessions. The only experimental study of *in vivo* feedback (Shanley & Niec, 2010) was an analogue study, and it did not test the effects of *in vivo* feedback with real clinical cases. The three correlational designs (Barnett et al., 2014; Barnett et al., 2015; Meade & Dozier, 2012), although coming from treatment studies, also have limitations. By not statistically addressing their nested research designs (i.e., families nested within clinicians), Barnett et al. (2014) and Meade and Dozier (2012) risked confounding therapist effects with true case-level effects of *in vivo* feedback. That is, the correlations between *in vivo* feedback and future parent behavior found in these studies may be better explained by therapist-level effects, with stronger therapists providing more *in vivo* feedback, and producing more behavior change in parents, than by direct effects of *in vivo* feedback at the case level. Although Barnett et al. (2015) examined therapist nesting as a random effect, they eliminated the variable from the model because it was not significantly associated with parent skill mastery. To advance research on *in vivo* feedback, a more intensive multilevel modeling approach could examine effects at the case level while controlling for effects at the therapist level to provide stronger evidence for associations with outcome.

The association between *in vivo* feedback and treatment retention is another area for further study. Barnett et al. (2015) found that parents who completed PCIT treatment received more frequent responsive/positive feedback in the

first coaching session than parents who subsequently dropped out of treatment. No differences were found, however, in the frequency of directive or corrective feedback received by these parents (Barnett et al., 2015). As only one study to date has examined these associations, further investigation is critical.

Thus, although preliminary evidence for in vivo feedback as a potential mechanism of change is promising, additional research is needed. The lack of community-based research represents a particularly critical gap in the literature (Weersing & Weisz, 2002), as no evidence to date has demonstrated that in vivo feedback continues to predict parent behavior change or treatment retention when parenting programs are transported to communities. Examination of the role of in vivo feedback in a community-implemented parenting intervention would not only expand theoretical knowledge of this treatment component but also inform efforts to disseminate and implement evidence-based parenting interventions.

The present study examined the role of in vivo feedback in predicting parent behavior change when ABC was implemented in the community during a training period in which clinicians received ongoing supervision. In previous work with this community sample, we had found evidence of changes in parental behaviors after participation in ABC (Caron, Weston-Lee, Haggerty, & Dozier, 2015). In this study, we examined whether the frequency and quality of clinicians' in vivo feedback predicted parent behavior change and treatment retention. In addition, we explored whether these characteristics of in vivo feedback had effects at the clinician level or at the case level.

METHOD

ABC Intervention

ABC is a 10-session, manualized home visiting intervention designed to address the attachment and regulatory problems of infants who have experienced early adversity, including maltreatment. Effects of ABC include decreased rates of disorganized attachment and increased rates of secure attachment (Bernard et al., 2012), normalized diurnal cortisol patterns (Bernard, Dozier, Bick, & Gordon, 2015) that are sustained 2 to 3 years following intervention (Bernard, Hostinar, & Dozier, 2015), improved executive functioning (Lewis-Morrarty, Dozier, Bernard, Terraciano, & Moore, 2012), and enhanced emotion expression (Lind, Bernard, Ross, & Dozier, 2014).

ABC is thought to exert its effects on children by changing parents' behaviors. Specifically, ABC targets three aspects of parent behavior: providing sensitive, nurturing care when children are distressed; contingently following children's lead with delight (i.e., genuine positive affect/positive regard) when children are not

distressed; and avoiding behavior that may frighten children. As clinicians implement ABC in families' homes, they encourage targeted parent behaviors through manual-guided discussion, video feedback, and in-the-moment comments. ABC has been successful in improving these parent behaviors in both randomized clinical trials (Bernard, Simons, & Dozier, 2015) and community settings (Caron et al., 2015).

In-the-Moment Commenting. When implementing ABC, clinicians are expected to make in-the-moment comments about parent behavior at least once per minute. Clinicians use in-the-moment feedback to highlight times when parents engage in intervention-targeted behaviors: (a) *describing* the specific behaviors of the parent (so that the parent understands what behavior is referred to), (b) linking behaviors to the intervention *targets* (so that the parent understands how a specific behavior relates to global intervention targets), and (c) indicating the long-term *outcomes* of the parent's behaviors (so that the parent learns how the behavior positively affects the child). The following is an example of a comment that includes all of these components: "He held the cup up to his mouth, and you pretended to drink too" (behavior description), "That's following his lead" (intervention target), and "He's learning he has an effect on the world, and that's going to help with his self-control in the future" (outcome).

Whereas the vast majority of in-the-moment feedback consists of positive (i.e., praising) responses to targeted behaviors, clinicians can also use in-the-moment comments to respond to negative parent behaviors. For example, when a parent is disengaged from her child, clinicians can make in-the-moment comments that scaffold targeted behaviors, such as, "Oh, he just picked up the drum. How can you follow his lead right now?" or "He's tapping the blocks together ... why don't you try doing that too?" When a parent engages in intrusive or controlling play, clinicians can make comments that help the parent to recognize the behavior, such as "Hold on a second. Who's leading right now?" Finally, with parents who overwhelmingly engage in negative behaviors with their children, clinicians can make shaping comments that highlight the positive aspects of an otherwise undesirable behavior sequence. For example, if the parent tickles the child in an overstimulating way, the clinician could comment, "He was signaling that was too much, and you noticed his signals and stopped."

Implementation of ABC

Ten clinicians from public and private agencies in Hawaii were invited to participate in ABC training. Clinicians were recruited and selected by an administrator at a foundation that funded the training. The administrator recruited clinicians by speaking with directors of social service agencies

that were capable of reaching infants in their homes to describe ABC and discuss the requirements of the training year. The administrator then collaborated with agency directors to determine which employee at each agency would be best suited for, and interested in, implementing ABC.

In March 2012, 10 clinicians were trained in a 3-day training seminar. Following the seminar, nine clinicians began a year of ongoing supervision; one clinician moved to a supervisory position in her agency and did not continue ABC training. Although several cultural translations of ABC, such as incorporating local knowledge and culture, were observed to occur naturally, supervision ensured that these translations did not compromise essential aspects of ABC. Supervision was conducted weekly via video conferencing and included clinical group supervision and commenting-focused individual supervision. Clinical group supervision was led by a Ph.D.-level supervisor and addressed case conceptualization, comfort with discussing manual content, and case-specific strategizing through video review of sessions. Commenting-focused individual sessions, described further next, were led by undergraduate supervisors who were experts in the in-the-moment comment coding system. Seven clinicians completed 1 year of follow-up supervision; one clinician discontinued training due to personal reasons, and another clinician discontinued due to limited time for ABC training and implementation. However, data from all nine clinicians were used in analyses predicting parent retention in treatment, and data from eight clinicians (all clinicians with at least one family that completed a postintervention assessment) were used in analyses predicting parent behavior outcomes.

Commenting-focused supervision sessions were designed to promote adherence to and competence in the hypothesized active ingredient of ABC, in-the-moment commenting. In preparation for these sessions, clinicians and their supervisors coded commenting from 5-min video clips of recent sessions. During the supervision session, clinicians received feedback on both their coding accuracy and their in-the-moment commenting. Feedback on coding was expected to help refine clinicians' understanding of intervention-targeted parent behavior, whereas feedback on commenting was expected to provide clinicians with explicit evaluation of their performance, as well as guidance on how to improve performance. Specifically, clinicians were coached to make more frequent and high-quality comments.

Participants

Clinicians. Nine clinicians from public and private agencies across several Hawaiian islands participated in the ABC training period. All clinicians were female. Most (eight of nine) had master's degrees, with one clinician reporting attending but not graduating from college. Three clinicians (33%) were White/non-Hispanic, three (33%) were Asian American, one (11%) was Native Hawaiian,

and two (22%) were multiracial. Clinicians ranged in age from 27 to 56 ($M = 39.1$, $SD = 10.2$). On average, they reported 9.9 years ($SD = 5.2$) of experience in the social work field and 4.3 years ($SD = 3.6$) in their current jobs.

Families. Seventy-eight families participated in ABC during the training period. Primary caregivers involved in the intervention were primarily birth mothers ($n = 66$, 85%), although several birth fathers ($n = 3$, 4%) and foster mothers ($n = 9$, 12%) were primary caregivers. In several cases ($n = 19$, 24%), additional caregivers participated in ABC sessions; however, in this study, only the primary caregiver's behavior change data were used. Referral reasons were assessed with an open-ended question answered by clinicians, and responses were coded to characterize the sample. Many families ($n = 29$, 37%) were referred due to involvement with Child Protective Services or Child Welfare Services. A number of additional families ($n = 21$, 27%) were referred due to observed harsh or neglectful parenting. Other reasons for referral ($n = 29$, 36%) included referrals by other service providers (e.g., home visitors), past separations between the parent and child, observed difficulties with ABC-targeted behavior, and self-referral.

Parents ranged in age from 17 to 46 ($M = 28.6$, $SD = 6.8$) years old. Half ($n = 39$, 50%) were of mixed racial background; 10 (13%) were White/non-Hispanic, four (5%) were White/Hispanic, one (1%) was African American, seven (9%) were Asian American, eight (10%) were Native Hawaiian, and five (6%) were other Pacific Islander; data were missing for four (5%) caregivers. Primary caregivers with mixed racial background frequently had ancestry that included Native Hawaiian (92%), White/non-Hispanic (76%), Asian American (46%), and other Pacific Islander (30%) descent.

Children ranged from 2 to 27 months of age ($M = 12.2$, $SD = 7.4$) when they began ABC. Most children ($n = 57$, 73%) had mixed racial backgrounds; five (6%) were White/non-Hispanic, two (3%) were White/Hispanic, one (1%) was African American, one (1%) was Asian American, seven (9%) were Native Hawaiian, and two (3%) were other Pacific Islander; data were missing for three (4%) children. Children with mixed racial background frequently had ancestry that included Native Hawaiian (83%), White/non-Hispanic (77%), Asian American (56%), and other Pacific Islander (47%) heritage; 12% of children with mixed racial background were identified as Hispanic.

Procedure

Before Session 1, clinicians filmed a semistructured parent-child play assessment. The child was placed in a child seat, and the clinician gave several toys to the child. The parent was instructed to interact with the child and he or she

normally would, and parent–child interactions were recorded for 9 min.

After the play assessment was conducted, clinicians implemented the ABC intervention with the family. Clinicians conducted 10 sessions of ABC, usually on a weekly basis. Sessions were videotaped for the purposes of video feedback with the family, as well as clinician supervision. After the 10th session, the play assessment was readministered, using the same toys and protocol, typically on the same day as the final intervention session.

Clinicians sent play assessment and intervention session videos to University of Delaware. There, one team of undergraduate coders coded the play assessments and a separate team of undergraduates coded the intervention sessions. Coders were unaware of hypotheses, and the parent behavior coders were naive to the frequency/quality of in-the-moment feedback received by the family. At the end of the training period, clinicians were asked to report demographic information about themselves and their cases. They received a \$50 gift card for completing these demographic questionnaires. Families' consent for participation in ABC and video release to University of Delaware was managed by clinicians and agencies, and the team at University of Delaware did not have access to copies of consent forms or participants' names. Videos were coded to support clinical supervision and program evaluation, and once coded, all archived clinical data lacked any identifying information. As such, the university's Institutional Review Board considered the research exempt and approved archival data analysis.

Measures

Parent Behavior. Parent behavior was coded from the semistructured play assessments, using scales adapted from the NICHD Observational Record of the Caregiving Environment (ORCE; NICHD ECCRN, 1996). Although the ORCE scales are often collapsed to create a composite of parental sensitivity, we retained separate scales in order to assess distinct targets of ABC. The scales coded were sensitivity/responsiveness to nondistress (i.e., following the child's lead), positive regard (i.e., delight in the child), and intrusiveness. To allow greater variability in ratings, the original 4-point ORCE scales were expanded to include 5 points, a decision with precedent in multiple studies (Barnett, Gustafsson, Deng, Mills-Koonce, & Cox, 2012; Mills-Koonce et al., 2007; Propper, Willoughby, Halpern, Carbone, & Cox, 2007). Four coders completed coding of parent behavior, with pre- and posttreatment play assessments coded by separate coders.

Fifteen percent of play assessment videos were double-coded, and reliability ranged from fair to excellent, with one-way, random effects intraclass correlation coefficients (ICCs) of .53 for positive regard, .65 for sensitivity, and .85 for intrusiveness. One-way, random effects ICCs are

appropriate when a variety of coder pairs rate a subset of the sample (Shrout & Fleiss, 1979), and ICCs in the range of .40–.59 are considered fair, .60–.74 considered good, and .75 and above considered excellent (Cicchetti & Sparrow, 1981).

In-the-Moment Feedback. Clinicians' in-the-moment feedback was assessed through the in-the-moment comment coding system. This coding system includes two parts: First, intervention-targeted parent behaviors are coded, and second, clinician responses to each of these opportunities to comment are coded. When a clinician fails to respond to a targeted behavior, the clinician is coded as missing an opportunity to comment. When a clinician does comment on a targeted behavior, certain characteristics of comment quality are coded: on/off-target, and information components.

On/Off-Target. The target of clinician comments is the intervention-targeted behavior to which the comment refers. Comments that respond relevantly and appropriately to parent behaviors are "on-target." In contrast, "off-target" comments may inappropriately reinforce undesired behaviors (e.g., commenting that the parent was following the child's lead when the parent was actually correcting the child's play), respond to a relevant behavior with a comment highlighting another behavior target (e.g., referring to a nurturing behavior as following the lead), or address topics unrelated to the ABC intervention (e.g., nutrition, sleep).

Information Components. The number of information components of comments is coded from 0 to 3. Comments can include three components: (a) specifically describing the parent–child interaction ("She said 'gaga,' and you said 'gaga' back to her"), (b) connecting the parent behavior to the relevant intervention target ("That's following her lead"), and (c) indicating long-term outcomes of the behavior ("That's helping her to develop the ability to regulate herself"). Comments that include no full components (scored as 0) may describe the parent's behavior in nonspecific terms ("Great responding to that signal") or give praise without additional information (e.g., "Perfect, that's exactly what we're talking about").

Coding is completed on a Microsoft Excel spreadsheet that automatically calculates summary statistics about the clinician's commenting in the session. The summary variables include two measures of comment frequency, on-target comment frequency (i.e., number of on-target comments in the 5-min clip), and percentage of missed opportunities (i.e., percentage of parent behaviors that were not commented on), a measure of frequency that accounts for the number of commenting opportunities available in a 5-min clip and does not penalize off-target comments. The summary variables also include two measures of comment quality:

average number of information components provided in on-target comments, and percentage of comments that were on-target (i.e., number of on-target comments divided by total number of comments).

For this study, 5-min clips of all sessions available for the 78 families were coded. ABC video clips 5 min long have measured in-the-moment feedback effectively in prior work (Meade & Dozier, 2012), and 5- to 10-min video segments have been used in Barnett and colleagues' (Barnett et al., 2014; Barnett et al., 2015) work on in vivo feedback in PCIT. In the current study, in which the clips were assigned to both independent coders and clinicians for use in commenting-focused supervision, this length of measurement was also considered feasible by both parties. Although process variables coded from short segments may not accurately represent individual sessions, aggregating short segments results in a reasonably accurate estimate of overall process (Friedlander et al., 1988). As such, Session 1–5 data were aggregated at the case level, as described next. Video clips were randomly selected in 5-min increments from six possible segments between Minute 10 and Minute 40 of session videos (i.e., randomly selected times could be 10–15, 15–20, 20–25, 25–30, 30–35, or 35–40) by rolling a six-sided die. If the randomly selected video clip had significant problems affecting coding (e.g., parent off-screen for long segments), the coding times were adjusted forward or backward to eliminate the problem while maintaining as much of the randomly selected segment as possible.

Of the possible 780 videos (78 families × 10 sessions per family), video clips were coded for 640 sessions. Twenty-one families dropped out of ABC prior to Session 10, and 134 of the expected sessions were never completed. Video files were missing/unavailable for an additional six sessions. Coding was completed by 15 undergraduate coders. Coders did not code same-case sessions within two sessions of another session they had coded, such that no more than four sessions per case (of 10 total sessions) were coded by any individual coder. Interrater reliability for in-the-moment feedback was assessed from 40 double-coded videos of ABC sessions, with reliability across session-level in-the-moment commenting summary variables good to excellent (ICCs ranged from .69 to .94). For the purposes of this study, summary variables were averaged across Sessions 1–5 to create composite variables for each case. These composite variables were intended to increase reliability and accuracy of in-the-moment feedback measurement by averaging across multiple observations (cf. Friedlander et al., 1988). The decision to average variables across Sessions 1–5 was guided by Kazdin and Nock's (2003) discussion of establishing a time line in mediation/mechanism research. Measuring a potential mediator of change (i.e., in-the-moment feedback) early in treatment reduces the likelihood that the outcome (i.e., parent behavior) is changing before, and potentially evoking observed variability in, the hypothesized mediator.

Analyses

We conducted multivariate models in hierarchical linear modeling (HLM), with cases (at Level 1) nested within clinicians (at Level 2) to account for the nonindependence of data. This approach also allowed us to parse the contributions of predictors at Level 1 (i.e., variables at the level of the case, such as frequency of comments directed toward a particular parent/family) and predictors at Level 2 (i.e., variables at the level of the clinician, such as average frequency of commenting across cases). Due to the lack of a generally agreed upon method of computing effect sizes in HLM (cf. Niehaus, Campbell, & Inkelas, 2014), we do not present effect sizes.

Retention. After exploring differences in average characteristics of commenting received by cases that dropped out of versus completed intervention, we tested three multilevel models to examine how specific aspects of commenting, specified at both the case level (i.e., Level 1) and the clinician level (i.e., Level 2), predicted treatment retention. Because retention had a binomial distribution, Bernoulli HLM models were used. Each multilevel model followed this general form:

$$\begin{aligned} \text{Level 1: } \text{Prob}(\text{Retained}_{ij} = 1|\beta_j) &= \phi_{ij} \\ \log[\phi_{ij}/(1-\phi_{ij})] &= \eta_{ij} \\ \eta_{ij} &= \beta_{0j} + \beta_{1j}*(\text{Case-Commenting}_{ij}) \end{aligned}$$

$$\begin{aligned} \text{Level 2: } \beta_{0j} &= \gamma_{00} + \gamma_{01}*(\text{Clinician-Commenting}_j) + u_{0j} \\ \beta_{1j} &= \gamma_{10} + u_{1j} \end{aligned}$$

with Clinician-Commenting grand-centered and Case-Commenting group-centered. In these equations, the variables of interest were γ_{01} , representing the average estimated effect of clinician commenting across cases on retention, and γ_{10} , representing the average estimated effect of case-specific clinician commenting on retention.

Parent Behavior Change. After exploring bivariate correlations between behavior change variables and commenting characteristics, we tested eight multilevel models to examine how four aspects of commenting predicted change in sensitivity and intrusiveness. Level 1 (i.e., case-level) predictors included the case's session 1–5 average of a commenting variable, and the case's preintervention parent behavior score, as parents who scored low on sensitivity and high on intrusiveness at preintervention tended to show the most change, $r(56) = -.66, p < .001$, for sensitivity and $r(56) = -.72, p < .001$, for intrusiveness. We also included the commenting variables as predictors at Level 2, the clinician level. Each multilevel model followed this general form:

$$\text{Level 1: } \text{BehaviorDifference}_{ij} = \beta_{0j} + \beta_{1j}*\text{Pre-Behavior}_{ij} + \beta_{2j}*\text{Case-Commenting}_{ij} + r_{ij}$$

Level 2: $\beta_{0j} = \gamma_{00} + \gamma_{01} * \text{Clinician-Commenting}_j + u_{0j}$
 $\beta_{1j} = \gamma_{10} + u_{1j}$
 $\beta_{2j} = \gamma_{20} + u_{2j}$

with Clinician-Commenting grand-centered and Pre-Behavior and Case-Commenting group-centered. In these equations, the predictors of interest were γ_{01} , representing the average estimated effect of clinician commenting across cases on parent behavior change, and γ_{20} , representing the average estimated effect of case-specific clinician commenting on parent behavior change.

RESULTS

Predictors of Retention

Twenty-one families (27% of the families enrolled) dropped out of ABC prior to Session 10; 73% of families were retained through treatment completion. Families who dropped out of treatment were not statistically different from those who completed treatment on a variety of demographic characteristics; a table comparing demographic characteristics of dropouts and completers is available from the authors upon request. To examine potential characteristics of in vivo feedback as predictors of retention in treatment, we first conducted *t*-tests, comparing the on-target comment frequency, percentage of missed opportunities, percentage of on-target comments, and average number of information components in comments, across Sessions 1–5, between families who completed ABC and those who dropped out. As shown in Table 1, families who dropped out of ABC tended to receive comments less frequently, and comments that were less often on-target, than families who completed ABC. Families who dropped out of ABC also tended to engage in more behaviors that were not commented on by clinicians than families who completed treatment, as reflected by higher percentages of missed opportunities. Based on these findings, we specified three multilevel models with on-target comment frequency, percentage of missed opportunities, and percentage of on-target comments as predictors of retention.

As shown in Table 2, when clinicians commented more frequently when implementing ABC, the families seen by these clinicians were more likely to be retained throughout treatment. An odds ratio of 2.86 suggests that a family seen

TABLE 2
 Hierarchical Linear Models Testing Commenting Variables as Predictors of Retention

Effect	Coefficient	SE	t Ratio	OR [CI]	p Value
<i>Comment Frequency Predicting Retention</i>					
Intercept, γ_{00}	1.30	.62	2.09	3.68 [.85, 16.01]	.08
Clinician-Level Comment Frequency, γ_{01}	1.05	.42	2.47	2.86 [1.05, 7.79]	.04
Case-level Comment Frequency, γ_{10}	.20	.18	1.10	1.22 [.80, 1.87]	.30
<i>Percentage of Missed Opportunities Predicting Retention</i>					
Intercept, γ_{00}	1.00	.58	1.73	2.71 [.69, 10.62]	.13
Clinician-Level Missed Opportunities, γ_{01}	-.16	.06	-2.61	.86 [.74, 0.99]	.04
Case-Level Missed Opportunities, γ_{10}	.00	.02	.03	1.00 [.95, 1.05]	.98
<i>Percent On-Target Comments Predicting Retention</i>					
Intercept, γ_{00}	1.18	.82	1.44	3.25 [.47, 22.54]	.19
Clinician-Level Percent On-Target, γ_{01}	.04	.05	.81	1.05 [.92, 1.19]	.44
Case-Level Percent On-Target, γ_{10}	.04	.02	2.24	1.04 [.999, 1.09]	.06

Note: SE = standard error; OR = odds ratio; CI = confidence interval.

by a clinician whose average rate of commenting was one comment (per 5-min clip) above the group mean was 186% more likely to complete treatment than a family seen by a clinician whose commenting was at the average rate. In addition, when clinicians missed more opportunities to comment in ABC sessions, the families seen by these clinicians were less likely to complete treatment, compared to families seen by clinicians who missed fewer commenting opportunities. An odds ratio of 0.86 suggests that each percentage point of missed commenting opportunities above the group mean of clinicians was associated with a 16% (1/0.86) decrease in likelihood of a family completing treatment.

Predictors of Parent Change

To examine potential predictors of parent change, we first explored bivariate correlations among the commenting variables and parent behavior change scores. As shown in Table 3, there were no significant associations between

TABLE 1
 Univariate *T*-Tests Comparing Comments Received by ABC Completers and Dropouts

Commenting Variable	ABC Completers	ABC Dropouts	t Ratio	p Value
Session 1–5 On-Target Comment Frequency (No. of Comments/5-Min Clip)	5.23 (2.78)	3.17 (1.77)	3.16	< .01
Session 1–5 % Missed Opportunities	59.91 (14.43)	69.39 (17.83)	2.41	.02
Session 1–5 % On-Target Comments	83.06 (16.06)	69.76 (27.19)	2.11	< .05
Session 1–5 Average No. of Components	1.05 (0.36)	0.95 (0.33)	1.05	.30

TABLE 3
Means, Standard Deviations, and Bivariate Correlations of Predictor and Outcome Variables

Predictor	M (SD)	1	2	3	4	5	6	7	8	9
1. Preintervention Sensitivity	2.84 (1.18)	—								
2. Preintervention Positive Regard	3.65 (1.10)	.51***	—							
3. Preintervention Intrusiveness	3.01 (1.21)	-.72***	-.25*	—						
4. Session 1–5 On-Target Comment Frequency (No. per 5 Min)	4.68 (2.70)	.13	.13	.07	—					
5. Session 1–5 % Missed Opportunities	62.47 (15.88)	-.10	-.14	-.05	-.70***	—				
6. Session 1–5 % On-Target Comments	79.48 (20.37)	.02	.13	.11	.52***	-.41***	—			
7. Session 1–5 Average No. of Components	1.02 (.35)	-.01	.04	.15	.48***	-.29*	.29*	—		
8. Sensitivity Change Score	1.04 (1.54)	-.66***	-.24	.44**	.18	-.15	.33*	.22	—	
9. Positive Regard Change Score	.41 (1.28)	-.31*	-.71***	.26	.10	.03	.14	.13	.50***	—
10. Intrusiveness Change Score	-1.32 (1.54)	.47***	.18	-.74***	-.37**	.32*	-.42**	-.19	-.56***	-.23

* $p < .05$. ** $p < .01$. *** $p < .001$.

positive regard changes and any commenting variables. Based on these findings, we specified multilevel models using all four commenting variables as predictors and change in parent sensitivity and intrusiveness as outcomes.

As shown in Table 4, across several models, the clinician's average on-target comment frequency, percentage of missed opportunities, percentage of on-target comments, and number of comment components predicted parent behavior change. Both measures of comment frequency, on-target comment frequency and percentage of missed commenting opportunities, were associated with greater reductions in parental intrusiveness. With regard to comment quality, clinicians' higher percentage of on-target comments and inclusion of more components in comments were associated with larger increases in parental sensitivity and reductions in intrusiveness.

In addition, for intrusiveness, case-level on-target comment frequency and percentage of on-target comments were predictors of change, indicating that variations in ABC implementation *within* a clinician's caseload also predicted outcome, above and beyond the effects of the clinician's average frequency/quality of commenting. Within a clinician's caseload, parents that received more frequent comments and a higher percentage of on-target comments showed the greatest reductions in intrusiveness.

DISCUSSION

This study demonstrated that four characteristics of in-the-moment feedback predicted treatment outcome in the ABC intervention. Specifically, the frequency of on-target comments, the percentage of missed commenting opportunities, the percentage of comments that were on-target, and the number of components included in comments predicted increases in sensitivity and decreases in intrusiveness, when preintervention levels of parent behavior were

controlled. Frequency of commenting and percentage of missed opportunities were also found to predict retention in treatment. Findings were robust across four predictors of change and both behavioral and treatment retention outcomes.

We found no association between in-the-moment feedback and change in parental positive regard. There are two factors that made this association less likely to emerge as significant than other predicted associations. First, interrater reliability for this parenting behavior was the lowest of the three parent behavior scales ($ICC = .53$). Second, the effect size (and absolute value) of change in positive regard was smaller than the other two parent behaviors, suggesting that change in positive regard was less robust as an outcome, and therefore less useful as an outcome that could be predicted, than change in the other two scales. These factors lead us to interpret the null results for in-the-moment feedback-positive regard associations with caution. However, it is possible that positive regard is more difficult to change, through parenting intervention in general and the process of in vivo feedback in particular, than other ABC intervention targets.

Although associations between in-the-moment feedback and treatment outcomes were more consistent at the clinician level, associations were also found at the individual case level. Associations at the clinician level mean that some clinicians tend to generate better outcomes in families than other clinicians, and these clinicians are also more likely to implement ABC with strong adherence and competence (i.e., make more frequent, informative, and on-target comments). Thus, one interpretation of these findings is that some clinicians are stronger than others, both at implementing the intervention as intended and at retaining parents in treatment and helping them to change, which may not seem particularly groundbreaking. Perhaps more compelling, then, are the associations at the individual case level, which show that *within* each clinician's caseload, the

TABLE 4
Hierarchical Linear Models Testing Commenting Variables as Predictors of Change

<i>Effect</i>	<i>Coefficient</i>	<i>SE</i>	<i>t</i> <i>Ratio</i>	<i>p</i> <i>Value</i>
Comment Frequency Predicting Change in Sensitivity				
Intercept, γ_{00}	.71	.23	3.03	.02
Preintervention Sensitivity, γ_{10}	-.92	.14	-6.45	< .01
Clinician-Level Comment Frequency, γ_{01}	.28	.12	2.38	.06
Case-Level Comment Frequency, γ_{20}	.08	.07	1.18	.28
Percentage of Missed Opportunities Predicting Change in Sensitivity				
Intercept, γ_{00}	.65	.26	2.51	.05
Preintervention Sensitivity, γ_{10}	-.88	.15	-5.90	< .01
Clinician-Level Missed Opportunities, γ_{01}	-.06	.03	-2.03	.09
Case-Level Missed Opportunities, γ_{20}	.01	.01	0.39	.71
Percentage of On-Target Comments Predicting Change in Sensitivity				
Intercept, γ_{00}	.56	.19	2.95	.03
Preintervention Sensitivity, γ_{10}	-.90	.14	-6.59	< .01
Clinician-Level % On-Target, γ_{01}	.07	.02	3.91	< .01
Case-Level % On-Target, γ_{20}	.02	.01	1.71	.13
No. of Comment Components Predicting Change in Sensitivity				
Intercept, γ_{00}	.71	.18	4.02	< .01
Preintervention Sensitivity, γ_{10}	-.87	.14	-6.20	< .01
Clinician-Level Components, γ_{01}	2.19	.67	3.27	.02
Case-Level Components, γ_{20}	1.05	.80	1.31	.23
Comment Frequency Predicting Change in Intrusiveness				
Intercept, γ_{00}	-.47	.40	-1.18	.28
Preintervention Intrusiveness, γ_{10}	-.80	.21	-3.74	.01
Clinician-Level Comment Frequency, γ_{01}	-.61	.19	-3.13	.02
Case-level Comment Frequency, γ_{20}	-.15	.06	-2.68	.03
Percentage of Missed Opportunities Predicting Change in Intrusiveness				
Intercept, γ_{00}	-.40	.35	-1.15	.29
Preintervention Intrusiveness, γ_{10}	-.66	.24	-2.80	.03
Clinician-Level Missed Opportunities, γ_{01}	.13	.03	4.48	< .01
Case-Level Missed Opportunities, γ_{20}	-.00	.01	-.10	.92
Percentage of On-Target Comments Predicting Change in Intrusiveness				
Intercept, γ_{00}	-.66	.26	-2.53	.05
Preintervention Intrusiveness, γ_{10}	-.76	.22	-3.49	.01
Clinician-Level % On-Target, γ_{01}	-.08	.02	-4.12	< .01
Case-Level % On-Target, γ_{20}	-.03	.01	-2.47	.04
No. of Comment Components Predicting Change in Intrusiveness				
Intercept, γ_{00}	-.30	.51	-.60	.57
Preintervention Intrusiveness, γ_{10}	-.87	.24	-3.62	.01
Clinician-Level Components, γ_{01}	-4.57	1.82	-2.52	< .05
Case-Level Components, γ_{20}	-.67	.59	-1.14	.29

Note: The estimates in the coefficient column of represent the expected change in sensitivity or intrusiveness associated with a 1-unit change in each predictor variable.

families that demonstrated the greatest reductions in intrusiveness were those that received more frequent and higher quality comments. By going beyond demonstrating therapist effects, effects at the individual case level provide compelling evidence that the in-the-moment feedback received by a family predicts their treatment outcome, above and beyond what could be expected from knowing the clinician’s average implementation of comments. We found these case level

effects with our most reliable scale of parent behavior, intrusiveness (ICC = .85), suggesting that the lower measurement precision of other parent behavior scales may have interfered with our ability to observe consistent case-level effects.

These results provide evidence that in-the-moment feedback is an active ingredient of ABC and support a focus on in-the-moment comments in training, supervising, and measuring progress of new clinicians. Because frequency and quality of in-the-moment comments predict parent behavior change and retention in treatment, helping clinicians to refine their use of in-the-moment feedback is likely to enhance treatment outcome. These results support use of supervision processes that focus attention on making frequent, high-quality in-the-moment comments, including having clinicians code their own comments from video clips of their sessions, and providing commenting-focused supervision sessions led by expert coders.

These results also expand the evidence base for the broader construct of in vivo feedback as an active ingredient in parenting interventions. Prior studies have linked in vivo feedback to increased positive parenting behavior; in addition to replicating this finding, this study demonstrates that in vivo feedback can also predict decreases in negative parenting behavior. In most work demonstrating associations between in vivo feedback and parenting behavior (Barnett et al., 2014; Meade & Dozier, 2012; Shanley & Niec, 2010), parents have been relatively homogenous and primarily European American. Barnett et al. (2015) expanded these findings to a predominantly Hispanic sample, and the present sample, which included many families with Asian American, Native Hawaiian, and other Pacific Islander descent, further expands the populations with whom in vivo feedback has been found to predict change. Further, hierarchical linear modeling was used to demonstrate that these predictive associations were present at both the case level and the clinician level, providing robust evidence supporting the role of in vivo feedback as a predictor of parent behavior change. Critically, we found these results in a sample of clinicians working in community agencies, suggesting that in vivo feedback is an active ingredient of intervention across settings, not just in the lab. In sum, this study joins a handful of others to go beyond results suggesting that treatment adherence predicts parent behavior change and demonstrate evidence for a specific active ingredient of parenting interventions.

Thus, the results of this study suggest that in vivo feedback may be a potential mechanism of change in ABC and perhaps other parenting interventions. Kazdin and Nock (2003) defined mechanisms of change as processes that cause therapeutic change and asserted that studying mechanisms is likely “the best short-term and long-term investment for improving clinical practice and patient care” (p. 1117). This study provided some evidence for several of Kazdin and Nock’s criteria for establishing

mechanisms. We showed a *strong association* between frequency/quality of in-the-moment feedback and parent behavior change and provided some evidence for the *temporal relation*, with parent behavior measured before and after treatment and characteristics of in-the-moment feedback averaged across the first half of treatment.

We also found evidence that frequency of in-the-moment feedback, as assessed in two ways (on-target comment frequency and percentage of missed commenting opportunities), predicted treatment retention, consistent with the findings of Barnett et al. (2015). Although we did not specifically examine the frequency of positive comments as compared to negative or scaffolding comments, the vast majority of in vivo feedback in ABC is positive. Specifically, ABC clinicians are advised not to make any negative or scaffolding comments before Session 3 in order to build rapport without threatening the parent, and then are advised that about 80% of comments should be positive in tone. Thus, we attribute the link between comment frequency and treatment retention to more frequent positive comments helping parents to feel viewed positively by the clinician, which may build therapeutic alliance, comfort participating in intervention sessions, and enjoyment and valuing of intervention participation. Parents involved with Child Protective Services have often been told how they *should* be parenting their children and may be sensitized to interpret a therapist's recommendations as criticism of their current parenting. A strengths-based approach to parenting programs, in which therapists identify and praise things that parents are already doing well, is thought to promote treatment participation and retention (Katz, Lederman, & Osofsky, 2011).

As our study is limited by its correlational nature and does not allow for firm conclusions of directionality, additional studies should work to build the case for in vivo feedback as a mechanism of change in parenting interventions. We have interpreted the data in a unidirectional manner (i.e., clinician affects parent); however, therapeutic relationships are transactional. As such, a third variable, such as therapeutic alliance, may influence both the clinician's comfort making in-the-moment comments and the family's engagement and buy-in, leading to the observed associations between commenting frequency/quality and parent behavior change and retention. Inclusion of other potential mechanisms, such as therapeutic alliance, in future research would allow tests of whether in vivo feedback predicts outcome over and above other potential mechanisms, and would further the case for in vivo feedback as a mechanism of change (Kazdin & Nock, 2003). However, past work on alliance in ABC yielded ceiling effects with little variability (Allen & Dozier, 2012), leading us to believe that in-the-moment feedback would likely predict outcome even when controlling for alliance.

We were unable to demonstrate mediation of treatment effects by in-the-moment comments because there was no

control group in this study. Thus, a critical next step for establishing in vivo feedback as a mechanism of change is demonstration of mediation of parenting interventions' effects on parent behavior by in vivo feedback. Establishing the consistency of associations between in vivo feedback and parent behavior change across treatments would also provide critical support for in vivo feedback as a mechanism (Kazdin & Nock, 2003). Finally, further research should be conducted with diverse families in other places, as our sample's unique demographic composition and location may limit the study's generalizability.

In pursuing this line of research, tools to measure in vivo feedback are critical. The in-the-moment comment coding system has allowed us to demonstrate associations between the frequency and quality of in vivo feedback and parent change in the ABC intervention. Efforts to develop a coding system to quantify therapists' live coaching in PCIT (Barnett et al., 2014; Barnett et al., 2015) have allowed analysis of associations between live coaching statements and PCIT treatment outcome. Because in vivo feedback is so frequent in both ABC and PCIT, it may be possible to measure it relatively well in selected session segments, minimizing the burden of adding a coding-based process measure to a clinical trial. We encourage other research groups to continue developing and refining in vivo feedback coding systems and to utilize them as a measure of treatment adherence/competence in their study of parenting interventions.

Overall, this study demonstrated robust associations between frequency and quality of in-the-moment feedback and parent behavior change. These associations were found in a diverse sample in a community implementation context, suggesting that in vivo feedback likely acts as an active ingredient of parenting interventions across settings. By extending the findings on in vivo feedback to community settings, the results have high public health significance. The results discourage adaptations to evidence-based parenting interventions that might decrease in vivo feedback, because such adaptations are likely to decrease intervention effectiveness. The results also suggest that training community clinicians to provide frequent and high-quality in vivo feedback is a strategy that may promote treatment outcomes when parenting interventions are disseminated. Focusing training on specific active ingredients can direct clinicians' efforts to the treatment components that are most likely to help families and may simplify the process of learning to implement an intervention.

This study reinforced the focus of ABC training, process measurement, and supervision on in-the-moment feedback. In future work, we plan to examine the process of ABC clinician training at dissemination sites, and specifically the effects of commenting-focused supervision on clinicians' use of in-the-moment feedback. Given the strong clinician-level effects of commenting identified in the current study, we plan to explore clinician-level predictors of in-the-

moment feedback, particularly those that may be measured prior to training, which could guide clinician selection processes. We also hope to study the continuing performance of community clinicians, examining whether use of in-the-moment feedback and parent behavioral improvement is maintained when clinicians are no longer receiving weekly supervision. In addition, we hope to examine potential moderators of change in community sites to identify characteristics of families that might predict response to in vivo feedback techniques. Finally, we plan to continue research on the role of in-the-moment comments as an active ingredient and potential mechanism of change in intervention. It will be important to examine whether in-the-moment feedback predicts not only short-term effects of ABC on parenting but also long-term effects on children. Future studies could examine the within-session contingencies between feedback and parent behavior, the session-to-session contingencies between feedback and behavior, and the process of change.

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